

INTERNET SERVICE PROVIDER
RFP 2006-026
June 11, 2006 - June 10, 2007

CATEGORIES	MNS	SUDDENLINK BUSINESS	VERIZON
1. Time to Service "live":	O days	60 calendar days	60 business days
2. Connectivity at 6 Mbs; sustained and full-duplex:	\$1,770.00 per month \$ 295.00 per Mbs.	\$1,800.00 per month \$300.00 per Mbs.	\$2,749.80 per month \$458.30 per Mbs.
3, Service Level Agreement:			
a. Uptime/availability:	99.975%	99.00%	99.5% or greater
b. Packet Latency:	9 milliseconds	50 milli-seconds	Not to exceed 55 millisec.
c. Reports/reporting:	Hard copy upon request	web-based portals	Web base tool
d. Problem notification:	Monitor on call/ 24-7	Monitor on call/ 24-7	100% of the time
4.Equipment Cost:	\$0.00	\$0.00	\$16,867.63
5. Installation Cost:	\$0.00	\$1,250.00	\$600.00

AWARDED TO: MANAGED NETWORK SOLUTIONS

Approved: _____

Date: _____